



# HAWAIIANA

Hawaiiana Management Company, Ltd.  
Pacific Park Plaza, Suite 700  
711 Kapiolani Boulevard  
Honolulu, Hawaii 96813  
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November 2019

Dear The Collection Owner,

Your Board of Directors has approved the 2020 Operating and Reserve Budgets which were prepared on a cash basis and after carefully reviewing the Association’s current and long range requirements, the Board has increased maintenance fees for 2020 as follows:

Common.....	10% increase
Tower.....	0% increase
Midrise (Lofts).....	12% increase
Commercial.....	7% increase

Each unit is charged the *Common* maintenance fee, in addition to the fee associated with the entity in which they reside (*i.e. – Tower, Midrise (Lofts), or Commercial*). Copies of the 2020 Operating and Reserve budgets are available on your website at [www.thecollectionhonolulu.net](http://www.thecollectionhonolulu.net) or you may request a hard copy from The Collection office by calling 808-548-4555.

### SurePay and other E-Payments

Statements will continue to be sent to you each month. Please return the bottom portion of the statement with your payment (*Unless you are on our automatic SurePay Plan – in your case, your statement is for information only – no need to do anything*). You may sign up to receive your statement via email. Or, if you are not already using our SurePay system for automatic payments, you might want to consider it now. A form for that purpose is enclosed. If a bank or bill payment agency other than Hawaiiana’s Surepay Plan pays your maintenance fees, you must inform that agency of the new maintenance fee amount that will be effective with the January 1, 2020 payment.

### Please note the following:

- Payments are due on the 1st of each month. A late fee equal to the greater of 5% of the amount due plus 1% interest will be assessed for any unpaid assessments.
- Each unit owner is responsible to maintain his/her unit in good repair. Please check and correct any deficiencies to avoid headaches and additional expenses.
- Insurance - The Association maintains insurance to cover the cost of damage caused by the common elements to the building and to your unit. You are required to have homeowner’s insurance (*HO-6*) to cover damages or injuries caused by the failure of fixtures and appliances in your unit or by the actions of its residents and guests.
- Annual Meeting (*April 28, 2020*): When you receive your proxy form, even if you plan to attend, please be sure to complete and return it immediately. Doing so will avoid additional costs in sending you the forms again and help the Association save money. If the legal name of the owner of your unit has changed please notify Hawaiiana Management Company Ltd., in writing. This important information must be kept current especially when we prepare and tally proxies and ballots.

*Have a safe and happy holiday season!*

Sincerely,  
FOR THE BOARD OF DIRECTORS  
OF THE COLLECTION

Debi Balmilero CMCA<sup>®</sup>, AMS<sup>®</sup>, PCAM<sup>®</sup>  
Management Executive  
cc: General Manager  
*Enclosures*

# THE COLLECTION

## 2020 Maintenance Fees

Unit Type	2018 Total Fees (excluding electricity)	2019 Total Fees (excluding electricity)	2020 Common Maintenance Fee	2020 Tower Maintenance Fee	2020 Midrise Maintenance Fee	2020 Commercial Maintenance Fee	2020 Total Fees (excluding electricity)
A	970.74	1,009.91	124.92	896.35			\$ 1,021.27
A1	1,135.10	1,180.91	146.07	1,048.12			\$ 1,194.19
B	495.64	515.64	63.78	457.66			\$ 521.44
C	778.14	809.54	100.13	718.51			\$ 818.64
D	792.69	824.67	102.00	731.94			\$ 833.94
E	820.94	854.07	105.64	758.03			\$ 863.67
F	1,041.79	1,083.83	134.06	961.96			\$ 1,096.02
G	744.75	774.80	95.83	687.68			\$ 783.51
H	752.46	782.81	96.83	694.79			\$ 791.62
J	496.50	516.53	63.89	458.45			\$ 522.34
K	886.85	922.64	114.12	818.89			\$ 933.01
L	564.13	586.89	72.59	520.90			\$ 593.49
M	834.63	868.31	107.40	770.67			\$ 878.07
N	599.22	623.41	77.11	553.31			\$ 630.42
M-A	348.03	420.88	51.26		419.19		\$ 470.45
M-AR	348.03	420.88	51.26		419.19		\$ 470.45
M-B	589.00	712.25	87.47		708.66		\$ 796.13
M-C	591.14	714.83	87.72		711.31		\$ 799.03
CM 1	1,128.53	1,963.21	292.19			1,816.41	\$ 2,108.60
CM 2	414.89	721.71	107.50			667.66	\$ 775.16
CM 3	22.52	39.16	5.84			36.22	\$ 42.06
CM M1	1,377.07	2,395.22	357.12			2,215.50	\$ 2,572.62



# Hawaiiana Management Company now offers eStatements!

**Go Green** with our new paperless statement service, known as eStatements! eStatements allow everyone to quickly and securely view your Association's monthly billing statements online. Sign up for eStatements and begin receiving your statements online. With your free eStatements, you'll never have to worry about misplacing your statement again.

## **With eStatements, you have:**

- An electronic version of your paper statement – go green!
- Instant and secure access, 24 hours a day
- Statements archived for quick history reference for up to 12 months
- Email notification when your eStatement is available online
- Printing options – print your statement multiple times or not at all

## **It's easy to sign up:**

Signing up for eStatements is easy and free. Just follow the following easy steps:

1. Go to our website at [www.hmcmgt.com](http://www.hmcmgt.com)
2. Click on the "eStatements" located under the "Links" menu
3. Click on your Association's name to take you to the enrollment screen
4. You will need your eStatement ID and Total Amount Due from your last statement
5. Follow the simple instructions to enroll in this service

**If you require assistance or have any questions, contact  
[estatementinquiry@hmcmgt.com](mailto:estatementinquiry@hmcmgt.com)**

**Switch to receiving your eStatements today!**